

# Knowledge Base Document



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<b>Title</b>	<b>Move a Traffic Pro installation</b>
<b>Brief</b>	Transfer Traffic Pro (database) from one PC to another
<b>Product(s)</b>	Traffic Pro 3000, Traffic Pro X
<b>Key words</b>	move, transfer, installation, system.db, registration.db, data directory, database
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## DESCRIPTION:

Installation of an existing system (including data history) onto a different or rebuilt PC can be problematic due to the system and registration settings (db files) being mismatched with the original installation details. This document lists the steps involved in transferring an original Traffic Pro Database from one PC to another.

## ACTION REQUIRED:

The following actions are required when:

- You have the occasion for transferring your Traffic Pro installation from one PC to another.
- You are re-installing onto the original PC that has been rebuilt.  
(Assuming you have a copy of the "Data" directory)

## PRECAUTIONS:

When moving a Traffic Pro installation. Be aware of the following:

- An installation is "bound" to the machine it is installed on by its Serial Number and revision number. Registration security tries to prevent users from moving the system from one PC to another.
- Both copies (existing and new) of Traffic Pro MUST be of the same product version AND revision number.
- Traffic Pro **2000** database cannot be move to a Traffic Pro **3000** system.  
(Upgrade of TP2000 must occur first).
- Traffic Pro 3000 **V1.a** database should not be moved to a Traffic Pro 3000 **v1.b** database.  
(Upgrade V1.a must occur first).
- Traffic Pro 3000 database cannot be moved to a Traffic Pro X database.  
(Upgrade Traffic Pro 3000 first or resurrect Traffic Pro 3000 on new destination then upgrade.)

## WHAT TO DO:

1. Install Traffic Pro 3000 on the new PC with the correct Serial Number.
2. Register the new system. Go to System Menu > Registration Wizard.
3. Upon obtaining and entering the Unlock Key, close the Traffic Pro program.
4. On the new PC, rename the following files to protect the new registration:

C:\Program Files\Traffic Pro\3000\Data\System.db to **System\_NEW.db**

C:\Program Files\Traffic Pro\3000\Data\Local\Registration.db to **Registration\_NEW.db**  
(This will prevent them from being overwritten with the old database details)

5. Copy the entire Data directory (i.e. copy the "Data" folder) from the old PC to the new PC.
6. View the contents of the Data Directory/Folder and delete the copied versions of System.db and Registration.db.
7. Rename **System\_NEW.db** back to **System.db**
8. Rename **Registration\_NEW.db** back to **Registration.db**
9. Start Traffic Pro 3000 and to verify procedure success.  
(Note the Software Serial Number on splash screen as the software opens. If the Serial Number is jumbled, the procedure may have been performed incorrectly. If so, check that there is not spelling mistake for the above files and their location is correct.)
10. Go to Data Menu > Setup & Test and change COM port based on the results of performing a "Test".  
(i.e. Old system might have read from COM2 while new one may use COM1)
11. Go to System Menu > Communication Options and change interval for COM port above  
(and disable old port if needed)
12. Go to Data Menu > Setup & Test and click "Test" to verify that all is working correctly.

## OTHER INFO:

This document is applicable to **Traffic Pro X**, however the standard file paths will be as follows:

C:\Program Files\Traffic Pro\X\Data\System.db

C:\Program Files\Traffic Pro\X\Data\Local\Registration.db